

Video Relay Service (VRS) is wonderful and the best to use. I want to see it become an important real-time communication service. The VRS is for me closer to functional equivalency is achieved, including the completion of the FCC's process for determining the cost recovery methodology, and until VRS is available 24/7 with high quality interpreters and a reasonable average speed of answer. Please also reconsider reimbursement of video mail, as I need a way for hearing people to leave me a message.